

MAHI PARTH PATEL

POWER PLATFORM DEVELOPER - Power Apps, Power Automate, SharePoint, Copilot Studio & Dynamics 365

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📍 [Calgary](#)

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PROFESSIONAL SUMMARY

Power Platform Developer with 2+ years of experience building business applications and automating workflows using Power Apps, Power Automate, SharePoint, Dataverse, and Dynamics 365. Skilled in integrating APIs, Azure Functions, and Power BI to deliver scalable enterprise solutions. Developed an AI-powered HR chatbot and automated approval workflows that reduced manual processes by 30% and improved response time by 40%. Certified in Microsoft Power Platform (PL-900) and Dynamics 365 Fundamentals (MB-910).

SKILLS

- **Power Platform:** Power Apps (Canvas Model Driven), Power Automate, Power BI, Dynamics 365, Copilot Studio, and CRM Fundamentals.
- **Microsoft 365 Tools:** SharePoint Online, MS Teams, and Dataverse for business application development.
- **Development Tools:** Java, JavaScript, HTML, CSS, SQL, REST API, Azure Functions.
- **Data & Cloud Integration:** Azure Function, SharePoint Integration, Power Automate Custom Connectors, Graph API, Power BI.

WORK EXPERIENCE

Cashier

Bombay Spices – Grocery Store

October 2025 - Present

Calgary

- Communicated with 50+ shoppers daily and collaborated with 6 team members to maintain efficient checkout operations and transaction flow during peak hours.
- Advised customers and coordinated 200+ POS transactions weekly while analyzing purchase patterns to ensure 100% accuracy across daily retail operations.
- Guided 15+ customers per shift through product inquiries and resolved issues, demonstrating logical reasoning and client engagement to improve service efficiency by 20%.

Power Apps Developer

SPConsole Company

June 2023 - June 2025

India

- Constructed 10+ Power Apps Canvas applications integrated with SharePoint and Dataverse to streamline internal business operations and improve user productivity by 25%.
- Built 12+ Power Automate workflows embedded with REST APIs and Azure Functions to automate data processing, approvals, and system integrations, reducing manual effort by 30%.
- Created 8+ shPower BI dashboards for business insights and implemented AI-powered solutions using Copilot Studio to enhance employee self-service and support automation.

Software Development Intern

SPConsole Company

January 2023 - June 2023

India

- Engineered 5+ Power Apps Canvas applications connected to Power Automate to streamline business processes and improve workflow efficiency by 20%.
- Automated 4+ mechanical approval processes with Power Automate, mentoring 3 colleagues and reducing manual task effort by 30% across internal departments.
- Configured 10+ SharePoint Online lists and document libraries to store, manage, and organize organizational data, supporting 100+ users in daily operations.

PROJECTS

Employee Leave Management System

Power Platform Developer

- Developed a Power Apps Canvas application used by 100+ employees to submit and track leave requests with SharePoint Lists as the backend database.
- Implemented 3+ Power Automate approval workflows for manager approvals, automated email notifications, and status updates, reducing manual HR effort by 25%.
- Built 2 interactive Power BI dashboards to monitor employee leave trends, department usage, and HR analytics, supporting insights for 5+ departments.

AI HR Support Copilot

Copilot Studio Developer

- Designed and developed an AI-powered HR chatbot using Microsoft Copilot Studio to answer employee queries weekly related to HR policies and benefits.
- Incorporated 20+ SharePoint HR documents as knowledge sources and created 30+ structured topics, trigger phrases, and conversation flows to improve query resolution accuracy.
- Connected 5+ Power Automate flows with Azure Functions and REST APIs to retrieve employee information and automate HR service requests, reducing response time by 40%.

EDUCATION

Master of Science (M.Sc.) in Computer Applications & IT

2022 – 2024

Hemchandracharya North Gujarat University, India

Bachelor of Science (B.Sc.) in Computer Applications & IT

2019 – 2022

Hemchandracharya North Gujarat University, India

CERTIFICATIONS

Power Platform Fundamentals (PL-900)

Dynamics 365 Fundamentals (MB-910)